

APRIL HARRIS

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ARIA Family Services Agreement

This agreement is between **April Harris / Life In Victory LLC** ("Provider") and _____ ("Family"), for services supporting the student _____, effective _____.

1. Services & tier selected

☐	Tier	Includes	Fee
☐	Tier 1 • Foundation	NotebookLM setup (5 notebooks), one 60-min family training, written routine, one 2-week email check-in	\$299 one-time
☐	Onboarding & Training (required with Tiers 2 & 3)	Everything in Foundation + ARIA personalization + one additional training session	\$349 one-time (\$50 for Tier 1 graduates within 90 days)
☐	Tier 2 • Own It	Personalized ARIA app license + 90 days email support	\$1,995 one-time + \$349 onboarding
☐	Tier 3 • All In	App license + all personalization, plus each month: one seat in that month's class and one update package for the student's app	\$349 to start, then \$129/month. Cancel anytime, no minimum.

One support request = one task (a fix, content update, or settings change). Multi-step projects are quoted separately. Additional training or coaching sessions: **\$95 per session**. New feature builds are quoted and approved in writing before work begins.

2. Payment

- One-time fees are due at signing. Monthly fees are billed by automatic payment on the monthly anniversary.
- Tier 1 fees credit 100% toward Tier 2 or 3 if upgraded within 90 days of signing.
- **Tier 3 has no minimum term.** The Family may cancel at any time, with no penalty and no notice period. Billing stops at the end of the month already paid for.
- **The \$349 is a non-refundable setup fee**, earned at signing. It covers the build work that begins immediately and is not refunded if the Family cancels.
- All other one-time fees are non-refundable once setup work has been delivered. Domain registration (~\$15–\$40/yr) is billed at cost.
- **Every dollar paid under Tier 3 credits 100% toward the \$1,995 Tier 2 price** if the Family later chooses to own the app outright.

3. License & ownership

Provider owns all software, code, designs, and methods. The Family receives a **perpetual license for the named student's personal use** under Tier 2 and Tier 3 alike. **Under Tier 3, the license survives cancellation.** The app is installed on the student's own device and keeps working after the monthly ends. What stops at cancellation is the monthly class seat and the update package, not her app. The license may not be resold, sublicensed, or shared outside the household. The student's own data and journal content belong to the Family.

4. Data, privacy & the one big caution

- The app stores all student data **on the student's device only**. Provider operates no server database, collects no analytics, and cannot access the student's journal, photos, or PIN.

⚠ The Family acknowledges: clearing Safari website data, using private browsing, or resetting/replacing the device **permanently erases the student's app data**, and Provider cannot recover it. The Family agrees to contact Provider before any device reset, repair, or replacement.

5. What this is — and isn't

ARIA and related services are **organizational and educational support tools**. They are not medical care, therapy, psychological treatment, or a diagnostic service, and are not a substitute for professional advice. NotebookLM is a Google product governed by Google's own terms; Provider configures and trains but does not control it.

6. Referral credits (ARIA Family Collective)

\$100 account credit per referred family that starts a paid tier; \$20 gift card to the referring student; every third referred family earns one free month. Credits have no cash value and apply to future invoices only.

7. Liability & general

Provider's total liability under this agreement is limited to the fees the Family has paid. Neither party is liable for indirect or consequential damages. This agreement is governed by the laws of the District of Columbia. It is the entire agreement and may be amended only in writing.

Parent / Guardian signature · Date

April Harris, Life In Victory LLC · Date

Template prepared for business use — have an attorney review before first execution.